**Javier Santillan**

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**Personal Profile**

I am a recent graduate from the University of North Texas with a focus on design, leadership, and data analytics. Founded two student organizations based on DEI and service for others in DFW, within three years and successfully led +80 hours of community service for local non-profits. Developed varied professional experiences within accounting, Customer Relationship Management (CRM) Technologies, and Higher Education while working on applied industry projects in the classroom. Looking to utilize previous leadership and learnings during my course load and personal projects to undertake full-time/ graduate experience within my varied field of experience.

**EDUCATION**

09/2019 – 05/2022 *University of North Texas - New College*

BS Graduate in Project Design and Analysis | Relevant Courses: Analytical Research Methods, Strategic Decision Making, Data Analytics, and Computational Statistics

**PROFESSIONAL EXPERIENCE**

07/2022 – Present Admissions Counselor - *University of North Texas*

* Informed 300+ first time in college students, continuing education, and adult learners of the benefits of higher education and the offerings of all 13 colleges
* Developed and trained recruiters on salesforce CRM/ other communication platforms to set up mass communications in their recruitment efforts
* Evaluated and trained recruiters on professional presentation planning, delivery, and servicing

**RESEARCH PROJECTS**

01/2022 – 03/2022 Research Assistant | *University of North Texas - New College*

* Assisted the design faculty and industry partner in the development and collation of surveys for assisted driving technologies to our key demographics

**LANGUAGE & ADDITIONAL SKILLS**

Spanish - Fluent

**AWARDS & HONORS**

03/2023 Conference Presenter – UNT Equity & Diversity Conference

05/2022Great Grad – UNT New College

04/2022 Exceptional Customer Service Nominee – UNT Admissions

**REFERENCES**

972-816-0249 - Professor Cassini Nazir | 214-809-3084 - Latrice Moore